



*Fusion Vet Physio*  
Your pet is our priority

## Fusion Vet Physio – Hydrotherapy: TERMS AND CONDITIONS

- A Veterinary referral form needs to be completed for each pet wishing to receive hydrotherapy.
- For safety and as a courtesy to the centre and other clients, dogs arriving for hydrotherapy must be kept on a lead at all times, except during treatment. Please pick up your dog waste, and place in the bins provided.
- Please do not feed your dog 3 hours prior to your visit, and ensure they have had time for toilet duties. There may be a surcharge for any dog that fouls in the pool as this can result in pool closure for cleaning and cancelling appointments. It is recommended that you do not feed your pet approximately 1 hour after swimming.
- All swims including 'fun swims' are supervised by the Hydrotherapist, please act upon their advice for the well-being of your pet.
- Pets with infectious conditions such as ear, eye and skin infections will not be allowed to use the pool until the condition has cleared. If your female pet is 'in-season (heat)' please speak to the centre before arriving for your appointment as this may unsettle male pets attending after their swim.
- Pets recovering post operatively will not be allowed to swim until stitches are removed.
- Payment by cash or cheque, for first appointment and block bookings payment by bank transfer – details on booking
- We allow a set time for each client, with this at busy times, late arrivals will only have treatment, within their remaining appointment time. We reserve the right to refuse treatment to any pet.
- Please make cancellations at least 24 hours before your pet's appointment, late cancellations may incur a £10 charge and missed appointments will be charged the full cost.
- Fusion Vet Physio will not be held responsible for any damage to vehicles whilst on the premises.
- Children must be kept under close supervision at all times. Anyone behaving in a way which may cause upset, damage or injury to themselves, pets or premises may be asked to leave.

I agree to these terms and conditions;

Client Signature: \_\_\_\_\_ Print Name: \_\_\_\_\_ Pets Name: \_\_\_\_\_

Date: \_\_\_\_\_

(Please bring this form to your first hydrotherapy session)